



MANOR SPA  
RELAX • UNWIND • RECHARGE

## 'Manor Spa' Application Form

### APPLICANT PERSONAL DETAILS

Membership Renewal [ ]

New Membership [ ]

Surname Mr / Mrs / Miss / Ms \_\_\_\_\_

First Name \_\_\_\_\_

Date of Birth \_\_\_\_\_

Address \_\_\_\_\_

Post Code \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Email Address \_\_\_\_\_ Mobile No. \_\_\_\_\_

### EMERGENCY CONTACT DETAILS

Surname Mr / Mrs / Miss / Ms \_\_\_\_\_

First Name \_\_\_\_\_ Mobile No. \_\_\_\_\_

Relationship to you \_\_\_\_\_

### MEMBERSHIP PAYMENT TERMS

Joining Fee - payable on the day of joining when paying direct debit  
1<sup>st</sup> Month Fee / Pro Rata - this is paying until your 1<sup>st</sup> Direct Debt  
Monthly Direct Debt Fee - by completing & signing a Direct Debt Mandate

Joining Fee £ \_\_\_\_\_

Amount Paid £ \_\_\_\_\_ Pro Rata Monthly Payment £ 65.00  
(Direct Debt taken 1<sup>st</sup> of each month)

Amount Paid £ 702.00 12 Months Advance Payment Only

Notes

Membership Start Date \_\_\_\_\_ Membership Renewal Date \_\_\_\_\_  
(Only when paying 12-month advance payment)

**PLEASE READ & SIGN THE TERMS & CONDITIONS OF THE MEMBERSHIP ON THE REAR**

Staff Name \_\_\_\_\_ Signature \_\_\_\_\_

Amount taken by staff £ \_\_\_\_\_ CASH [ ] CHEQUE [ ] CARD [ ]

Posted to Cashcard, customers full name must be put in comments/ notes section [ ]



# Membership Terms & Conditions

## Membership Fee's and Contract Terms

Joining & Pro Rata fees are to be paid in full on the day of joining. The subscriptions for members may be paid for in either the form of an advanced annually or monthly direct debit payments. Spa direct debit membership is £65.00 per month, per person, paid pro rata, there is also a £15.00 joining fee for new members, including all previous members regardless of any period of cancellation. Advanced annual membership is £702 per person, this fee includes a 10% discount and does not include a joining fee. All members must be 18 years or over and agree to the minimum term of 3 months when paying via direct debit and 12 months when paying in advance for the year, memberships are non-transferable, you can cancel at any time after the 3 months contract period we just ask that you give us 1 months' notice. All pro rata fees and annual payments are non-refundable under any circumstances, we reserve the right to cancel or suspend any membership at any time. When re-joining if any outstanding membership fees are owed from cancellation within the contracted period this must be paid in advance with any joining and pro rata fees, failure to pay will result in membership being rejected. All members must sign up to the 'FitSense' app to sign into the spa on each visit, if you are unable to access the app we can supply a membership card, replacement of lost or damaged card will result in a £5 administration charge.

## Membership General Information

The membership gives you unlimited access to all our facilities (listed below) from 8am - 9pm, 7 days per week: (Times may vary during holiday periods) Our facilities include Heated Pool, Jacuzzi, Sauna, Steam Room, Gym & Relaxation areas. Towels and robes are available to hire per visit at a cost of £3.00 – per towel and £7.00 per robe. For children's access (under 16s) the price is £7.50 per child, swim times are 8am-9am and 6pm-7pm, 7days per week, under 16s must be always accompanied by a full paying adult member. The ratio for child to adult is as follows; Under 5's - 1 adult to 1 child. Ages 5 - 8 years - 1 adult to 2 children. Age 8 to 15 years 1 adult to 3 children. Manor Hotel & Spa has a non-smoking policy. For those who wish to smoke, you will find designated smoking areas outside the building. Will not be liable, under any circumstances whatsoever, for damage, injury, or consequential loss, however caused, to our customers, their property, and belongings unless it is solely due to the negligence of the Company, its employees, or agents. We do not supply any form of footwear during visits to the spa, you must bring some non-slip, waterproof footwear with you during your visit.

Members can also enjoy a range of exclusive discounts and perks which are listed below:

- 10% off food and hot drinks (Hotel and Spa)
- 10% off Manor House Hotel accommodation
- 10% off room hire (excluding weddings)
- 15% off treatments
- 4 complementary guest passes per year (1 every 3 months must be a member for 3 months before you can use your 1<sup>st</sup> pass)
- 1 complementary 25 Minute treatment for their birthday (1 month to redeem)

## Physical Activity

Members are responsible for monitoring their own physical ability condition throughout any activity at the club and should any unusual symptoms occur, they must immediately: refrain from participating in the activity until otherwise instructed and inform spa staff of the symptoms experienced. The member accepts that they enter any activity at the club entirely at their own risk. The member further accepts that they will hold blameless the Manor Spa, its health and fitness specialists, instructors, or any other employees, servants, or agents (including any independent contractor) for any damages resulting from, but not limited to injury or death incurred during or arising from any activity undertaken at the club. The member will comply with all the rules relating to the use of gymnasium, swimming pool and other facilities, copies of which are for viewing in and around the club.

*I have read and understand the above and agree to abide by the terms and conditions of membership and the rules and regulations set by the Manor House Hotel and Spa. I will not hold the Manor House Hotel and Spa responsible or liable of any action or event resulting from breach or any guest introduced by a person covered by this membership. I understand that all Manor House Hotel and Spa advance membership are for a minimum of 12 months and that if I am paying the fees by direct debit, I agree to pay a minimum of 3 instalments and any payment in advance or pro rate payment, I understand that the fees are non-refundable.*

Member Signature: .....

Name BLOCK CAPITALS: .....

Date: .....